



## Call Us!

We are here to help with:



- Medicare, Social Security & Insurance
- Financial Assistance
- Transportation
- Access to Healthcare
- Needs Assessments
- Community Activities
- Homemaker Assistance



## Who We Are

---

### About Us

Supportive Services is your contact to available services.

### Contact Us



## What are Supportive Services?

---

Supportive Services are provided by your Service Coordinator to help you access services that are in your reach.



## A Service Coordinator may help with the following...

### Transportation Assistance

---



Assist you in gaining access to local transportation.

### Homemaker Assistance

---



Assist you in obtaining help with cooking, cleaning, shopping, and laundry services.

- Assist in completing food bank applications and getting you the information on local pantries and distribution sites.
- Arrange for Meals on Wheels.
- Inquire into getting you help with a lifeline program.

### Medicare, Social Security & Insurance

---



Help you to understand your explanation of benefit statements from Medicare and from your insurance companies.

- Assist you in obtaining help to get the right medical insurance.

- Help you to understand changes and updates with Social Security, Medicare, and private insurance plans.

### Financial Assistance

---



Assist you in understanding and reading your bills.

- Contact companies such as heating and phone companies that may be able to get you discounts on your bills.
- Help you to understand your correspondence and mail.
- Help you to complete your Department of Human Services paperwork.
- Enroll you in government entitlements, such as the Medicare Savings Program, Food Stamps, the Food Bank, Low Income Subsidy, LIHEAP.
- Sign you up for a free phone if you qualify.

### Annual Assessments

---



Meet with you yearly to assess your needs.

### Community Activities

---



Educate you on available services/programs in your area.

- Set up programs and activities to be held at your site with the assistance of residents.
- Hold monthly or bimonthly tenant meetings.
- Create a monthly newsletter/calendar.

### Healthcare Services

---



Help you find discounted dental, hearing, and vision services.

- Assist you in obtaining transportation to your medical and dental appointments.
- Call the doctor's office if you are unable to make your own appointments.
- Act as a liaison with local care providers to ensure successful discharge and transition from a hospital or nursing home.
- Assist in planning relocation to a nursing home or long term care facility if necessary.
- Schedule on site immunizations if possible
- Help you to find affordable prescriptions.